



## Ka pēhea?

He taputapu āwhina a Heidi e wātea ai tō rata ki te aro pū ki a koe nōu ka noho atu ki a ia, me te tuku tonu i a ia ki te kapo tika i ngā pārongo hauora. He whakaūnga tēnei o te whānui me te tika o ngā mauhanga tautiakitanga.



### Me whakaae rawa ahau?

He waiwai tō whakaaetanga. Katoa ngā rata ka ākina ki te tonu whakaaetanga i mua i te whakamahi i a Heidi. E taea ana te tango i tō whakaaetanga, ahakoa te wā.



### Ko wai ka whai toronga ki aku pārongo hauora?

Ko tō rata anake! E piri ana a Heidi ki te Privacy Act 2020 me te New Zealand Information Privacy Principles. Ko ā mātou pūnaha whakahaere pārongo kua whakamanahia i raro i te ISO27001 mō te whakamaru raraunga. Ko te tiakitanga o ōu raraunga e noho mātāmua ana.



### Ki hea puritia ai aku raraunga?

Katoa ngā raraunga ka whakamunatia, ka whakamarutia, ka noho matatapu hoki i ā mātou tūmau kapua, e ū ana ki ngā paerewa teitei o te ahumahi. Nā runga i ngā tepenga tūāhanga kapua i Aotearoa, ka puritia ngā raraunga o ngā kaiwhakamahi i Aotearoa ki Ahitereiria.



### Ka pēhea te whakamahi i aku raraunga?

He tōtoru tā mātou tukanga kohi raraunga:

- **Kia Māramat:** Ka āta whakamahuki mātou i te āhua o tā mātou whakamahi i ō raraunga i tā mātou Kaupapahere Matatapu me ngā Ture Whakamahi.
- **Kia Whakatepe i te Kohinga:** Ka kohi anake mātou i ngā raraunga e waiwai ana ki te tuku i ā mātou ratonga, ki te whakapai ake rānei i te whai hua o Heidi.
- **Kia Whakaū i te Haumaruru:** Ka here mātou i te tūhuratanga, i te puritanga, me te whakamahinga o ō raraunga, e whakaū ana i te haumarutanga.

Ko tā mātou takohanga, he whakaū kia whai take mārama ngā mōhiohio katoa ka kohia, ki te tuku tika i te ratonga e pai ana ki a koe, ki te whakapai ake rānei i te āhua me te tika o Heidi.



### Ka puritia rānei ngā mauhanga o taku hui?

Ka tuhia ngā tauwhaituhi i te wā tonu e kōrero ana, arā, kāore he tuinga ā-oro e puritia ana. Ko ngā pitopito kōrero ka tuhia e te rata i te hui ka tāpirihia ki tō Pūrongo Hauora Matihiko i roto i te Pūnaha Whakahaere a te Rata, he āhuatanga tērā o te ia rā.

## He pātai āu?

Whakapā mai mā [hello@heidihealth.com](mailto:hello@heidihealth.com), me peka maio rānei ki [heidihealth.com](https://heidihealth.com)

